

Safety and Awareness

24-HR EMERGENCY

1-866-975-1011



At Petrogas, keeping our employees and the public safe is our first priority. If you smell, hear or see a problem in the vicinity of one of our pipelines, call our 24-hour emergency line: 1-866-975-1011 in Washington.

Always call before you dig. If you are planning projects that require ground disturbance work of any kind, call your provincial or state One-Call center 72 hours prior to commencing work (48 hours prior in Washington state) and request that the buried facilities in the vicinity of your project be located and marked.

We employ industry best practices during construction, and during operation we follow rigorous maintenance and inspection activities as part of our damage prevention program. Pipelines are the safest way to transport petroleum products when compared to other methods of transportation. Clear regulation and robust safety standards have been in place for decades to cover the lifecycle of our assets.

The health and safety of our people and the public, and the protection of the environment, are top priorities when constructing and operating our pipelines:

- We believe all incidents are preventable and that safety is everyone's responsibility.
- We commit to conducting our operations so that impacts on the environment are minimized.



Regulations

You can help ensure pipeline safety by being aware of the regulations governing activities near underground utilities and by knowing the location of Petrogas' facilities near your work or home. We are all responsible when it comes to damage prevention. For additional information please visit the following links:

Washington 811

Washington Dig Laws, Guidelines for Safe Digging and Expert Tips:

<http://www.washington811.com/wa-dig-law-rcw-19-122/>



Damage Prevention

Contractors and landowners are responsible for knowing which utility lines are located in the areas they intend to excavate. Petrogas will assist in this process by identifying pipeline locations so that contractors and landowners can avoid accidental contact with our pipelines. Please refer to the Call Before You Dig section for the procedures for locating pipelines.

Some of the consequences of contact with a liquefied petroleum gas, natural gas or condensate pipeline include:

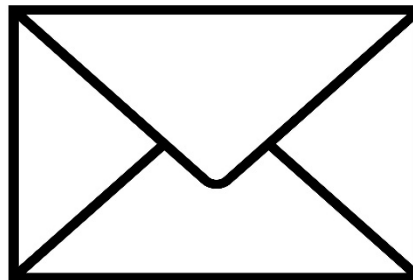
- Fire or explosion causing injury or property damage
- Disruption of an essential service
- Loss of construction time
- Responsibility for repair costs
- Personal liability for damages

Steps to Obtain Written Permission

1. Contact your provincial or state One-Call Centre and request that all buried facilities in the vicinity of your project be located and marked. Please refer to the Call Before You Dig section for details.
2. If you have a written project plan indicating the location of your excavation or construction project relative to the Petrogas pipeline, please contact the Petrogas Facility Manager directly with your request:

Mailing address:

Petrogas West, LLC
Facility Manager
4100 Unick Road; Ferndale, WA 98248
Fax: 360-384-8142
Phone: 360-384-1701





Call Before You Dig

Always call before you dig. If you are planning projects that require ground disturbance work of any kind, call your provincial or state One-Call Centre 72 hours prior to commencing work and request that the buried facilities in the vicinity of your project be located and marked (48 hours in Washington state).

ONE-CALL CENTRES:

British Columbia	1.800.474.6886	www.bconecall.bc.ca
Alberta	1.800.242.3447	www.alberta1call.com
Saskatchewan	1.866.828.4888	www.sask1stcall.com
Washington	1-800-424-5555, or 811	http://www.callbeforeyoudig.org/washington/

When to call:

Always call before beginning any digging or excavation project, including:

- Deep ploughing
- Drain tile installation
- Installing a new deck, fence or driveway
- Planting a tree

Washington



**Know what's below.
Call 811 before you dig.**
www.washington811.com

Help your One Call by readily having the following information available:

Canadian Callers:

- Your name and the name of any person or company you are contracting to do the work
- Contact information including both a day time telephone and cell number
- Description of the work you are doing including equipment to be used
- Address/Legal and Town/City of dig area
- Where you will be digging on the property
- Start date of your work



Washington state callers:

- Your name, phone number, company name (if applicable), and mailing address.
- The name and phone number of an alternate contact person, in case the utilities have questions and cannot reach you.
- What type of work is being done.
- Who the work is being done for.
- The county and city the work is taking place in.
- The address or the street where the work is taking place.
- The nearest cross street.
- The distance and direction of the worksite from the intersection. (If no address is provided, cross street, distance, and direction are required)
- Marking instructions, (specific instructions as to where the work is taking place).
- Township, range, section, and quarter section or GPS coordinates of the worksite.

If you hear a roaring, blowing, hissing, or loud whistling sound or if you smell an unusual petroleum or 'rotten egg' smell:

- Call Petrogas (Ferndale, WA) immediately: 1-866-975-1011
- Keep clear of the area
- Don't start any motors or motor vehicles near the area of the gas odor
- Don't use lighters or matches and do not smoke



If You Hit A Pipeline

Stop activity

If you suspect you have hit or damaged one of our pipelines (even if there doesn't appear to be any damage), immediately shut off any machinery and any potential ignition sources, including portable lighting, flares, welding torches, pilot lights, and electrical equipment. Tools made of steel can also create a spark, so put them down carefully. Do not smoke.

Evacuate the area

Notify everyone in the immediate vicinity and tell them to evacuate until further notice.

Assess the situation

From a safe distance, try to determine how much damage has occurred. Can you hear gas leaking? Can you see pieces of colored pipe coating?

Call 911

Explain that a pipeline may have been hit and that you will contact Petrogas immediately. Inform 911 of injuries, leaking product, or fire.

Call Petrogas' Emergency Phone Number at 1-866-975-1011

The emergency numbers are prominently displayed on pipeline right-of-way markers and signs. When you call, Petrogas' representatives will need to know the location and time of the incident, whether there are any injuries, and the extent of damage to the pipeline.

Stay a safe distance away.

Health and safety are our primary concern. Petrogas personnel are trained to investigate and control any pipeline emergency. We have the proper equipment to perform repairs safely. You can provide valuable assistance by meeting us at a safe location to tell us more about the situation.

